

## DIR Communication Technology Services (CTS)

Contact: [Telecom.solutions@dir.texas.gov](mailto:Telecom.solutions@dir.texas.gov)

(877) 472-4848 option 4

### SERVICE DETAILS

**Vendor:** American Messaging Services

**Vendor website:** [http://www.americanmessaging.net/paging/\\_StateOfTexas.asp](http://www.americanmessaging.net/paging/_StateOfTexas.asp)

**Service Area:** Wireless

**Category:** Pagers

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#### Regional Alphanumeric Pager

Regional alphanumeric paging is a leased service that allows receipt of a text message sent directly to the pager. Text paging provides full text messaging capability including receipt of message from email. Messages can be sent to your pager via [www.MyAirMail.com](http://www.MyAirMail.com), or by <10-digit pager#>@MyAirMail.com.

\* This is an American Messaging Services billed service.

### SERVICE DELIVERY SLA

Please refer to your American Messaging Services Plan for service intervals.

### PERFORMANCE SLA

Please refer to your American Messaging Services Plan for performance criteria.

### CUSTOMER RESPONSIBILITY

#### Device Information: Unication Elite

The Unication Elite utilizes FLEX technology, zooms from four lines to two, has notebook slots to store important messages, a built-in alarm clock, silent vibration, multiple musical alerts, and selective-erase and erase-all features. Storage and retrieval of up to 34 messages are included with an Optimax El Electra light display.

## American Messaging Services Pager Products and Services Pricing

**Customer Discounts** for all American Messaging Services Pager Products and Services available under this contract are reflected in the tables below or by clicking on the [American Messaging Services Pricing link](#).

- American Messaging Services will waive Early Termination Fees
- American Messaging Services will waive Activation Fees

American Messaging Services pricing is calculated as follows:

**Customer Price = MSRP – Customer Discount**

\* DIR requires a 2% Cost Recovery Fee (CRF) be added to Vendor pricing.

\* Visit the American Messaging Services website for current pricing details.

<b>Basic Monthly Service:</b>	<b>DIR Customer Discount</b>	<b>Minutes Included</b>
Regional Alphanumeric (Leased)		
Recurring Charges	45.22%	Unlimited
Non-recurring Charges		
Additional charges that are not included above, (roaming, long distance, etc.)		
Optional Features with recurring or one-time charges.		
Group Paging (Leader)	85.03%	Unlimited Followers
Voice Mail Pkg. A (5 msgs / 60 sec / 24 hr ret)	75.00%	
Voice Mail Pkg. B (10 msgs /60 sec /24 hr ret)	67.00%	
Voice Mail Pkg. C (15 msgs /60 sec /48 hr ret)	62.75%	
Voice Mail Pkg. D (20 msgs /60 sec /72 hr ret)	60.20%	
Voice Mail Pkg. E (25 msgs/120 sec /72 hr ret)	58.67%	
800 # Voice Mail (20 msgs /60 sec /72 hr ret)	14.86%	
Toll Free Secondary Number	62.75%	
Local Secondary Number	0.00%	
Custom Greeting	100.00%	
PageSaver Numeric Retrieval	100.00%	
Page Forwarding	100.00%	
Operator Dispatch	61.94%	
Alpha Paging Software	0.73%	
Alpha Sending Device	50.15%	
PageCopy	22.00%	

## American Messaging Services Geographic Availability

American Messaging Services Pager service availability can be determined by visiting their coverage map online at:

[http://www.americanmessaging.net/paging/coveragemaps\\_default.asp](http://www.americanmessaging.net/paging/coveragemaps_default.asp)